

# Important Things For Employers and Members To Remember



Small Business Benefits

We moved to our new brand, **Trustmark Small Business Benefits®**, and retired the Starmark brand.

Here's what you need to remember:



**Your benefit plan:** There are no changes to your plan because we changed our brand. New plan documents will be issued at your new plan year. You will enjoy the same great personal service.

- Our Customer Service telephone number remains: **800.522.1246**.
- Our new Customer Service email: **CustomerServiceSB@trustmarkbenefits.com**.



**Member ID cards:** Covered employees should continue to use their current ID card with the Starmark logo. New ID cards with the Trustmark logo will be issued at your new plan year, as well as to newly added employees and anyone needing a replacement ID card.



**Our web address:** Visit our new web address at **TrustmarkSB.com**. No need to re-register. Simply log in with the same username and password you used before. If you go to [starmarkinc.com](http://starmarkinc.com), you will be redirected to our new website.



**Same plan administrator, same stop-loss insurance provider:** Star Marketing & Administration, Inc., remains the administrator of your employer-sponsored benefit plan. Stop-loss insurance and ancillary coverage continue to be provided by Trustmark Life Insurance Company.



**Starmark brand:** We're sunsetting the Starmark brand, but you may see it into early 2020 as we continue to update our communications.

Please keep for your reference.

Trustmark® and Trustmark Small Business Benefits® are trademarks of Trustmark Insurance Company.

Trustmark Small Business Benefits®  
Plan design availability and/or coverage may vary by state. Plans are administered by Star Marketing & Administration, Inc., and stop-loss insurance and ancillary coverage are provided by Trustmark Life Insurance Company.

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